

First Time Login Instructions for *CURRENT* Online and Mobile Banking Users

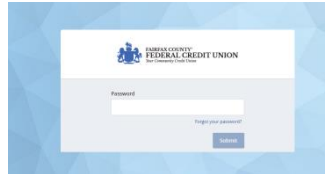
If you've used FCFCU's online or mobile banking before September 26, 2017, here is a quick guide to getting re-enrolled with our **NEW Online Banking**. To get started, visit our website and follow the steps below. **Mobile iOS Users**, update the current FCFCU app. **Android Users**, download the new Fairfax County FCU Mobile app from the **Google Play Store**.

Step 1: Access the Online Banking login Box at the top right of our website.

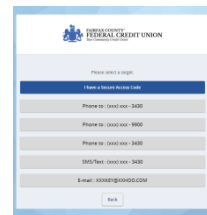


Step 2: Enter your existing Sign-On ID and click LOGIN.

Step 3: Enter your current password.



You will then be asked to select a delivery method of your Secure Access Code.



Note: Delivery options must match a phone or email we have on file for your account. See last step for information on changing your SAC location.

Step 4: Within minutes of receiving your **6-Digit Secure Access Code**, enter it in the box provided and then **Submit**.

Step 5: Register your device to bypass Secure Access Code at future logins (not recommended for public computers).

Step 6: You will be prompted to enter and confirm a new **Password**, then click **Submit**.

Note: Please review our new password requirements. If your old password meets the new requirements, you may use it again.

Final Steps: You will be prompted to review your personal information, then click Next. To make updates, simply complete your login and then visit the Update Contact Info section within new Digital Banking.



Note: To update future Secure Access Code delivery options, visit Settings, Security Preferences, Secure Delivery, Secure Access.